

SOFTWARE SOLUTIONS GMBH

Hohenzollernstr. 5
66117 Saarbrücken
Germany
0681 / 554 – 0
0681 / 5541
r.steffen@softwaresolutions.de

5th February 2002

FME Network Systems
Mr Anthony Rickman
PO Box 735
Unit 5
North Estate
Main Road
Oxford OX4 3JE
England

Dear Mr Rickman

We thank you very much for your enquiry of 3rd February and appreciate your interest in our network operating system Net 3.0.

We are sending you enclosed a price list for all our products as well as details of quantity discounts and the terms of payment.

We regret to inform you that our brochures are temporarily not available, but we will send you a copy as fast as possible under separate cover.

We guarantee a delivery time of 10 days, but regret to inform you that we can offer only a trade discount of 3% for an order of this size.

We are pleased to inform you that our representative for Great Britain and Ireland, Mr Peter Meier, will be in England from 2nd to 9th April. Please contact us as soon as possible by telephone, if you are interested in arranging an appointment with him.

If you require any further information, you can contact us at any time.

We would be pleased to welcome you soon as our customer.

Yours sincerely

Roland Steffen
Sales Manager